

Information Governance

White Building
Littlemore Mental Health Centre
Sandford Road
Littlemore
Oxford
OX4 4XN

Tel: 0845 219 1269
Fax: 0845 219 1275
Web: www.oxfordhealth.nhs.uk

24 December 2018
Reference no.18190322

Dear

Request for Information: Freedom of Information Act

Thank you for your email of 26th November making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

Request:

Under the Freedom of Information Act 2000, I am writing to obtain data from the trust on mental health treatment provided to patients in the years from 2012 to 2018.

Please tell me:

1. How many patients received psychological therapies through the trust? Please break this data down by year and provide the age band, gender of the patient and the reason for treatment (e.g. depression, anxiety).
2. What was the average waiting time for psychological therapies in your area? Please break this data down by year and provide the age band, gender of the patient and the reason for treatment.
3. What was the longest waiting time for psychological therapies in your area? Or, how long has the person who has been waiting the longest been waiting for?

Please state the number of days they waited since they waited between the day they were added to the waiting list and their first appointment. Please break this data down by year and provide an explanation for the wait if available (e.g. administrative error).

4. Please provide data on the number of patients who attempted suicide while awaiting psychological therapies. Please break the data down by year, age band, gender and the reason for treatment.

5. Please provide data on the number of patients who died while awaiting psychological therapies in your area.

Please state the number of days they had been waiting for treatment, and break the data down by case. Please include: Name of deceased person, their age, gender, the date of their death, the number of days they had been waiting and their cause of death.

Please provide all of the data in spreadsheet format and break it down by year.

Response:

1 to 3

The Trust is not able to comply with your request as to do would require it to exceed the appropriate limit. Some of the information requested is held only in individual patient records. There are over 3000 records and many more lines of information to review and even if it took only 1 minute to review each record a minimum of 50 hours work would be required to comply with your request. The appropriate limit set in regulation by section 12 of the Freedom of Information Act is 18 hours.

4 The Trust are unable to report on number of attempts or deaths of people only waiting for secondary psychological therapy services, however we do analyse and review all deaths of people open to Trust services, which is beyond the extent of this request.

5 The Trust are unable to report on number of deaths of people only waiting for secondary psychological therapy services, however we do analyse and review all deaths of people open to Trust services, which is beyond the extent of this request.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for FoI Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance