

Information Governance

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Littlemore Mental Health Centre
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4 February 2019
Reference no.18190368

Dear

Request for Information: Freedom of Information Act

Thank you for your email of 9th January making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

Request:

Under the Freedom of Information Act 2000, I request the following information:

- The number of adult patients on the waiting list for a mental health appointment as of 09/01/2019
- The number of child patients on the waiting list for a mental health appointment as of 09/01/2019
- The average waiting time for adult mental health appointments in 2016-17, 2017-18, 2018-19
- The average waiting time for child mental health appointments in 2016-17, 2017-18, 2018-19

Please could the information be made available electronically.

Response:

The number of adult patients on the waiting list for a mental health appointment as of 16/01/2019	4127
The number of child patients on the waiting list for a mental health appointment as of 16/01/2019	4515

Average waiting time in weeks

	FY 2016-17	FY 2017-18	Apr 18 - Dec 18
Specialty	Avg_Wait_FY	Avg_Wait_FY	Avg_Wait_FY
ADULT	10	8	7
CAMHS	9	8	9

If you are concerned with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for FoI Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance

