

Information Governance

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13 February 2019
Reference no. 18190385

Dear

Request for Information: Freedom of Information Act

Thank you for your email of 16th January making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

Request:

1. The number of sickle cell patients admitted to Trust hospitals per year, between the years 2008 and 2018
2. Of these patients, how many were admitted via A&E and how many admitted via planned care settings (such as hospital outpatient or clinic appointments and day unit hospital admission)
3. The number of Thalassaemia patients admitted to Trust hospitals per year, between the years 2008 and 2018
4. Of these patients, how many were admitted via A&E and how many admitted via planned care settings (such as hospital outpatient or clinic appointments and day unit hospital admission)
5. The number of complaints received by the Trust, per year between 2008-2018 regarding the care and treatment of sickle cell patients
6. The number of complaints received by the Trust, per year between 2008-2018, regarding the care and treatment of Thalassaemia patients
7. Has the trust implemented any changes to care of Thalassaemia and Sickle Cell patients in response to any complaints throughout the 10 year period

8. The number of specialist Sickle Cell & Thalassaemia clinics or centres operating within trust hospitals
9. The number of specialist haematologists and nurses working within these Sickle Cell & Thalassaemia clinics or centres
10. The number of specialist haematologists and nurses working within trust hospitals as a whole

Response:

No information held - Oxford Health NHS FT is a provider of specialist secondary mental health services and specialist community health services. The Trust does not provide any Sickle Cell & Thalassaemia services and holds no information in respect of your request as a result. The Trust advises that, if not done so already, the request is directed to Oxford University Hospitals who are likely to hold information in respect of this request.

If you are concerned with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for FoI Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance