

Information Governance
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25 February 2019
Reference no.18190401

Dear

Request for Information: Freedom of Information Act

Thank you for your email of 30th January making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

Request:

1. How many data breaches have there been in your organisation since 2014?
2. How many of those data breaches related to email?

Response:

According to the Trust classification system:

	Email	Written	Security	Other
2014/2015	21	97	42	39
2015/2016	31	135	56	59
2016/2017	42	131	55	77
2018/2018	37	185	74	125

The Trust can provide the information above, according to the reporting classification of all incidents related to the wide variety of information incidents recorded in the Trust, and which includes incoming incidents also. All bar six incidents (Level 1) were assessed as having a low

actual impact (Green incidents, Level 0). Information relating to data incidents is published by the Trust on its website in the Annual Report and Accounts.

If you are concerned with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for FoI Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance