



Volunteering

Volunteering with Oxford Health NHS Foundation Trust

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Volunteering with Oxford Health NHS Foundation Trust aims to provide opportunities for members of the community to be involved in supporting these services.

We are looking for volunteers who are:

- Interested in supporting staff and patients in a healthcare setting
- Caring and approachable
- Eager to make a difference
- Able to abide by policies and procedures in place to keep you and others safe
- Able to commit the volunteering role and requirements
- Over the age of 16 (18 for some roles)

Volunteers may be interested in using life skills they have already gained or developing new skills through their roles – our volunteering aims to provide opportunities for both groups.

The one commitment that we do ask volunteers to make is that they follow our values and bring them to life through their behaviour.

Volunteering roles

There are a variety of different roles that volunteers can spend their time on.

These include:

- Supporting wards – involved in refreshments for patients, befriending/welfare support for patients, making beds
- Supporting patients, carers and service users with the PALS team
- Assisting district nursing and clinicians visiting patients
- Gardening and supporting the green spaces at hospital sites
- Supporting the staff health and wellbeing programme

Apply to be a volunteer

1. Check out the current roles available on our website – www.oxfordhealth.nhs.uk/about-us/getting-involved
2. Complete an application form, clearly marking the role and location you are interested in and send to the Volunteering Team on volunteering@oxfordhealth.nhs.uk or at Oxford Health NHS Foundation Trust, Trust HQ, Warneford Hospital, Headington, Oxford, OX3 7JX.
3. Following a review of the application form, you will be invited to an interview and will need to complete Disclosure and Barring Service (DBS) paperwork (if required for the role).
4. If successful at interview and the other checks (references and DBS) have been completed, you will be contacted to start your volunteering.

Comments, suggestions and complaints

We are committed to providing a high standard of professional support and advice. To help us maintain this we welcome any feedback that you have regarding your experiences of our service. Please share your comments, suggestions, and positive feedback with a member of the team. Alternatively you can contact the Patient Advice and Liaison Service (PALS). PALS provides advice and support to patients, their families and carers and can help to resolve any problems, concerns or complaints that you may have. You can contact PALS free on telephone 0800 328 7971, or by email: PALS@oxfordhealth.nhs.uk

Notes

Volunteering

Please contact us if you would like the information in another language or different format.

Arabic يُرجى الاتصال بنا إذا كنتم ترغبون في الحصول على المعلومات بلغة أخرى أو بتنسيق مختلف.

আপনি এই তথ্য অন্য ভাষায় বা আলাদা আকারে **Bengali** পেতে চাইলে অনুগ্রহ করে আমাদের সাথে যোগাযোগ করুন।
Urdu اگر آپ یہ معلومات دیگر زبان یا مختلف فارمیٹ میں چاہتے ہیں تو برائے مہربانی ہم سے رابطہ کریں۔

Chinese 若要以其他語言或格式提供這些資訊，請與我們聯繫

Polish Aby uzyskać informacje w innym języku lub w innym formacie, skontaktuj się z nami.

Portuguese Queira contactar-nos se pretender as informações noutra idioma ou num formato diferente.

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