

**NHS**

**Oxford Health**  
NHS Foundation Trust



Become a member

Become a member of our  
Foundation Trust

# Oxford Health NHS Foundation Trust

Oxford Health is an NHS Foundation Trust, which means that we are ultimately accountable to local people, who can become members and governors of the Trust.

## What are members?

By becoming a member of Oxford Health NHS FT, people are able to have a say in how their local health services are developed.

This is done through communicating with our Council of Governors - allowing members to shape the way our services are developed.

As a Foundation Trust, our members play a very important role in how we are run. Your experience of local health services is valuable and can help us to improve them in the future. You may have a personal experience of one of our services, know or care for someone else who does, or you may simply have an interest in the development of health services locally.

## Benefits of membership

As a member, you can:

- Attend local events on behalf of the Trust
- Provide an important link with the local community.
- Help to shape the future direction of our trust by having your say
- Be involved on issues of service development, improvement and change
- Enjoy a wide range of discounts at local retailers, restaurants, leisure facilities and more
- Fast track to becoming a volunteer or gain work experience
- Keep up to date with news within our trust by receiving regular Membership Matters bulletins and our trust's Insight magazine
- Elect existing members to become governors to represent your views
- Stand to become a governor

## Things you need to know

- We will contact you once a year inviting you to vote for a governor to represent your views in the Council of Governor elections
- You can ensure your name and your membership category remain private by ticking the relevant box on the online membership form
- It is free to be a member. There are no costs or charges associated with your membership
- Your care or treatment will not be affected. The person treating you won't know if you are a member or not

## How to become a member

Sign up online via our website at [www.oxfordhealth.nhs.uk](http://www.oxfordhealth.nhs.uk)

If you'd like to find out more first, please email us at [ft.membershipcommunity@oxfordhealth.nhs.uk](mailto:ft.membershipcommunity@oxfordhealth.nhs.uk), phone 01865 902068, or visit our website [www.oxfordhealth.nhs.uk](http://www.oxfordhealth.nhs.uk) which has more information about what we do.

*“Your experience of a local health service is valuable and can help us to improve them in the future”*

## Comments, suggestions and complaints

We are committed to providing a high standard of professional support and advice. To help us maintain this we welcome any feedback that you have regarding your experiences of our service. Please share your comments, suggestions, and positive feedback with a member of the team. Alternatively you can contact the Patient Advice and Liaison Service (PALS). PALS provides advice and support to patients, their families and carers and can help to resolve any problems, concerns or complaints that you may have. You can contact PALS free on telephone 0800 328 7971, or by email: [PALS@oxfordhealth.nhs.uk](mailto:PALS@oxfordhealth.nhs.uk)

## Notes

Please contact us if you would like the information in another language or different format.

**Arabic** يُرجى الاتصال بنا إذا كنتم ترغبون في الحصول على المعلومات بلغة أخرى أو بتنسيق مختلف.

আপনি এই তথ্য অন্য ভাষায় বা আলাদা আকারে **Bengali** পেতে চাইলে অনুগ্রহ করে আমাদের সাথে যোগাযোগ করুন।  
**Urdu** اگر آپ یہ معلومات دیگر زبان یا مختلف فارمیٹ میں چاہتے ہیں تو برائے مہربانی ہم سے رابطہ کریں۔

**Chinese** 若要以其他語言或格式提供這些資訊，請與我們聯繫

**Polish** Aby uzyskać informacje w innym języku lub w innym formacie, skontaktuj się z nami.

**Portuguese** Queira contactar-nos se pretender as informações noutra idioma ou num formato diferente.

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