



## **Oxfordshire Mental Health Partnership**

### **Information on Services**

This guide will provide information about the services the Oxfordshire Mental Health Partnership offer.

**Please send the completed passport assessment and any supporting documents to the organisation you are referring to.**

## Overview

The Oxfordshire Mental Health Partnership offers a variety of mental health services which are listed below. Fill out the OMHP Passport Assessment to be referred to any of the services below.

The passport can be used as an initial referral into the Partnership mental health services and if you wish to use services from another organisation within the Partnership and can be filled out by yourself or someone else on your behalf.

In order to ensure we are able to safely offer the correct type of support and/ or accommodation we require full and frank disclosure of mental health history including all risk areas. Unless we are satisfied that we have sufficient information to this end we might not be able to carry out an assessment.

Some services may require an up to date copy of your Care Programme Approach and Risk Assessment or other relevant supporting documents. **Failure to include the documents requested might delay your application.**

The passport assessment does not replace the OCCG Adult and Older Adult Mental Health pro forma used by GPs to refer into the Adult Mental Health Team and specialised treatment teams.

## OMHP Services

### Supported Housing



*Please note:* If you want to be considered for accommodation with both organisations please indicate this on the passport assessment by ticking services from both Oxfordshire Mind and Response, and they will share the referral with each other and offer you a joint assessment.

If you wish to refer to Oxfordshire Mind, please return the passport assessment to [referrals@oxfordshiremind.org.uk](mailto:referrals@oxfordshiremind.org.uk) or to the following address: Referrals Coordinator, Oxfordshire Mind, 2 Kings Meadow, Osney Mead, Oxford, OX2 0DP. For further queries, please call 01865 797751 or visit the website [www.oxfordshiremind.org.uk](http://www.oxfordshiremind.org.uk)

If you wish to refer to Response, please return the passport assessment to [referrals@response.org.uk](mailto:referrals@response.org.uk) or by mail to Referrals Coordinator, Response Organisation, AG Palmer House, Morrell Crescent, Oxford, OX4 4SU. For further queries, please contact us on 01865 397 951 or visit our website: [www.response.org.uk](http://www.response.org.uk)

---

### Transitional supported accommodation – Oxfordshire Mind and Response

This service covers a wide area in Oxfordshire and there is a range of supported accommodation. From (a limited number) of single flats to properties with visiting support, to larger shared transitional projects with staff present Monday to Friday from 9am – 5pm and an on call system. Unless there is a specified need to live on your own all accommodation is shared. Support is focussed to promote recovery with the aim of helping people move to more independent housing within 2 years. Accommodation is available in Oxford City, Witney, Banbury, Bicester, Cholsey, Abingdon and Didcot.

Below details what services are available and in which area.

#### Oxfordshire Mind Transitional Housing Recovery Service

Oxford City                      West Oxfordshire                      South Oxfordshire

#### Response Area Teams

Oxford City                      North Oxfordshire

---

## Response Recovery Campus

If you require 24 hour supported accommodation, usually if you are just coming out of hospital, the Recovery Campus has staff onsite, 24 hours a day, 7 days a week if needed.

They provide shared accommodation for people who need a high level of support and are aimed at helping people who are recovering from mental health issues to move on to a more independent setting. With both sleep-in and waking staff, there is always someone on hand to provide any support you need.

Please note that you need to be supported by the Adult Mental Health Team/ Community Mental Health Team in order to be referred to the Response Recovery Campus. In addition to the referral, Care Programme Approach and risk assessment we will also need an overview assessment of your social care needs at point of referral.

## Response Oxfordshire Care and Support Services

This provides shared and self-contained housing with options to buy other services that are available e.g. meals, cleaning, laundry service etc.

## Referral Criteria:

To access Oxfordshire Mind and Response supported accommodation the person referred needs to meet the following eligibility criteria:

- Have a local connection to Oxfordshire. For the purposes of our services delivered under the OMHP, a person has a local connection to Oxfordshire if:
  - The person is registered with a GP in Oxfordshire *and*;
  - The person has a residential address in Oxfordshire, or their last residential address was in Oxfordshire. Living with family/ friends can be considered as a residential address. We may ask for evidence (e.g. utility bills, benefit letters, tenancy agreement/ letter from persons you have been living with) in order to evidence residential address. Hospital, prison and supported accommodation is not classified as a residential address and persons living in these settings would therefore not be considered to have a local connection on these merits alone. The person may also have a local connection for the purposes of our services if they are registered with a GP in Oxfordshire *and* are working in Oxfordshire and/or have close family in Oxfordshire that they are in touch with regularly.
- The person has severe and enduring mental health needs (cluster 4-17)
- The person has no other suitable housing available to them
- The person is unable to live independently, i.e. needs to live in supported accommodation

- The person has recourse to public funds (are entitled to claim and receive benefits, such as Universal Credit and Housing Benefit)
- The person is in receipt of benefits or have sufficient funds to pay rent and service charge
- The person is aged 18-65
- The person is willing and able to work with support workers towards recovery/improvement of mental ill health

*Please note:* If the person you are referring do not have a local connection to Oxfordshire as defined above, but cannot return to the area where they have a local connection (for example where a person would be at risk or presents a risk to others if they returned to the area where they have a local connection), we would need confirmation from the local authority where the person has a local connection that a placement with us will be funded by that authority. If you are referring a person for whom this is the case, please contact our Referrals Co-ordinator to obtain the relevant documents/information we need that confirms funding arrangements.

As our services are commissioned by the Oxfordshire Clinical Commissioning Group, we will always prioritise our services for persons who have a local connection to Oxfordshire. This means, that even when funding agreement has been made, persons with no local connection to Oxfordshire who may be accepted to our services, we will only be able to offer accommodation if there are no persons on the waiting list who have a location connection to Oxfordshire. Also, due to the high number of referrals we receive, we will prioritise those who are homeless and/or under the care of an Adult Mental Health Team.

---

### **Support in your own home**

*Please note:* These services are provided by two organisations. If you have a preference please tick and send to the following address, clearly stating which services you are making a referral to:

Connection Support/Elmore Community Services, 213 Barns Road (1<sup>st</sup> Floor), Oxford, OX4 3UT



### Connection Mental Health Support Team

Their Mental Health Support service can help people aged 18-65 with a cluster of 4-17, with severe and ongoing mental health issues who would like support with their recovery and staying independent. This can include supporting you to attend mental and physical health appointments, as well supporting you to attend education, training and volunteering opportunities. They can also support with resettlement (utilities, sustaining tenancy and budgeting including maximising income).

Telephone: 01865 711267      Email: [enquiries@connectionsupport.org.uk](mailto:enquiries@connectionsupport.org.uk)

Website: [www.connectionsupport.org.uk](http://www.connectionsupport.org.uk)

### Referral Criteria:

- The person must be clustered 4-17 with a housing / debt / benefit / social inclusion need that can be supported.
- Aged 18-65
- The person needs to live in rented accommodation, owner-occupier, be homeless or residing in non-mental health supported accommodation
- Must be living in Oxfordshire



Elmore

### Elmore Mental Health/Complex Needs Floating Support Service

Elmore works closely with local mental health services (including NHS teams), statutory services and other agencies to support people manage their mental health, and work towards recovery. Both services work throughout Oxfordshire.

The Mental Health Team works with people with a range of mental health difficulties.

The Complex Needs Team works with people who have complex needs and cannot easily engage with other services. Clients will usually have multiple support needs such as mental health issues, homelessness, substance misuse, offending, difficulty in forming and sustaining relationships, physical disability, self-harm, learning difficulties, domestic abuse, sex working or experience of abuse and neglect.

Telephone: 01865 200 130      Email: [info@elmorecommunityservices.org.uk](mailto:info@elmorecommunityservices.org.uk)

Website: <http://www.elmorecommunityservices.org.uk>

Referral Criteria:

---

## Mental Health Recovery Groups and Education



### Restore Recovery Groups, Training and Employment Coaching

Restore has six Recovery Groups across Oxfordshire; Fleet Meadow in Didcot, The Orchard in Banbury, Littlemore Recovery Group, Elder Stubbs Allotments in Oxford, and the Beehive and Garden Café in East Oxford. The Recovery Groups, together with Root and Branch in Watchfield, and Bridewell Organic Gardens near Witney, offer a unique therapeutic work environment that is supportive, creative, purposeful and fun.

Employment Coaching offers one-to-one Coaching sessions to support people to gain - and retain - employment, start volunteering, go on training courses or re-enter education.

Restore also offers training courses, for details on these please call, email or go to the website.

Telephone: 01865 455823      Email: [referral@restore.org.uk](mailto:referral@restore.org.uk)

Website: <https://www.restore.org.uk/>

Referral criteria:

Recovery Groups:

- Anyone clustered 4 to 17 is eligible.
- If they do not have a cluster number (e.g. because they aren't using any Oxford Health / OMHP services), we can still accept them if we assess them and consider them to be clusterable at 4-17.

Coaching:

- Suitability to receive employment coaching, i.e. they are actively looking for

employment, volunteering, education or training.

- Additionally, they would consider themselves to be struggling with their mental health but don't have to be clustered 4-17.



### Oxfordshire Mind Wellbeing Service

At Oxfordshire Mind, wellbeing is about feeling positive, having a sense of purpose and belonging, and being able to cope with problems or change. They provide peer support groups, short courses and workshops, physical activity and many other services.

There are two ways to self-refer into the Wellbeing Service. You can either contact their Information service on 01865 247788 [Phone line open Monday to Thursday 9:30 am to 4:30 pm, Friday 9:30 am to 4:00 pm] or by email [info@oxfordshiremind.org.uk](mailto:info@oxfordshiremind.org.uk). You will be invited to attend an Options session which is a 30 min appointment that can be completed on the phone or face to face. Once this has been conducted you will be able to access the Wellbeing Services of Oxfordshire Mind. Please see further information on our website: <https://www.oxfordshiremind.org.uk/help/>

### Referral Criteria:

- Aged 16+ (unless specific Children & Young People's Service)
- Clusters 0 – 17
- Must be aware and accepting of the referral.
- No formal diagnosis or cluster required.