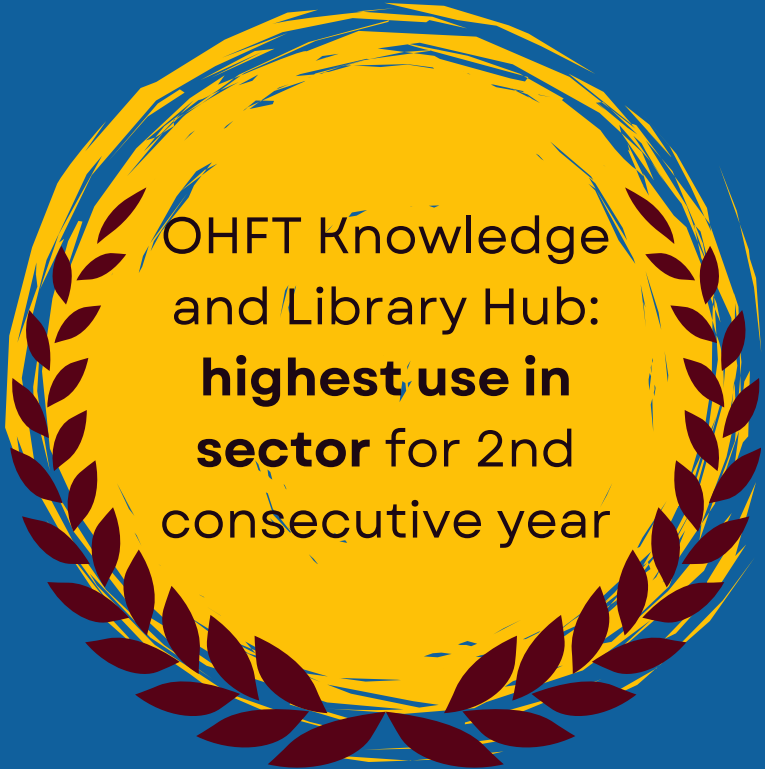





## Highlights and achievements 2023-2024





The gift of time:  
191 working days  
saved by mediated  
literature searches



 +88% library  
training  
sessions

 +37% Knowledge &  
Library Hub Requests


 7319 requests: BMJ  
Best Practice- 2nd in  
sector.


 +84%  
ebooks  
borrowed

 +57%  
room  
bookings

★ “I want to give you and your team a **5\* review!** Whenever I can’t find an article I need for my studies you are there. It’s so helpful, informative and **relieving of stress**”

 Health Literacy  
sessions:  
700 attendees

 +6%  
OpenAthens  
new users

 **I cannot thank you enough** for finding all of these relevant articles, it has saved me so much time.

“The training was well-facilitated, and the discussion was very insightful and open. I **loved the interaction between us.**”

